

27th December 2010

To Whom it May Concern

Dear Sirs

Eureka BPO, CEO Sergey Kharitonov

Priory Group is a leading healthcare provider in the UK operating from about ninety physical sites, and growing. The business is valued in the \$1.5bn range. We engaged Eureka to establish a new Alfresco content management platform for our business.

We required a robust system to manage our real estate asset records, which were dispersed across numerous systems, and were managed by various groups, the organisation of which was undergoing change.

The system specification provided to Eureka was written by, and from the perspective of users who are not knowledgeable in database design, management or administration.

Against that background, Sergey and his team were professional, helpful, creative, flexible and above all good humoured, especially given our internal lack of experience. Problems were dealt with quickly and in a way that was easily understood by myself and the team. Sergey was happy to explain often complex issues to us in a straightforward manner, offering practical and simple solutions to issues arising as the product developed.

As a consequence of our own inexperience at the outset, there were some necessary changes to the original specification during the development phase; Sergey and the team were flexible at every stage. They did much more than we had specified.

The finished product exceeded our expectations, and we can see significant additional possibilities, now, with Alfresco to benefit our business.

I have no hesitation in saying that I would engage Eureka again.

Yours faithfully



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Priory Group

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